



# **JKK MUNIRAJAH INSTITUTE OF HEALTH SCIENCES COLLEGE OF PHARMACY**

( Approved by Tamil Nadu Govt. & Pharmacy Council of India - New Delhi, Affiliated to The Tamil Nadu Dr. M.G.R Medical University, Chennai )  
Thookanaickenpalayam, Gobichettipalayam (TK), Erode (DT) - 638506, Tamil Nadu.

## **5.1.4. STUDENTS GRIEVANCES AND REDRESSAL COMMITTEE**



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Thookanaickenpalayam, Gobichettipalayam (TK), Erode (DT) - 638506, Tamil Nadu.

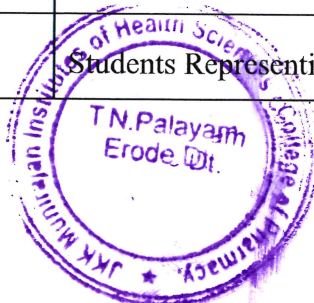
Date: 10/10/2022

## CIRCULAR

This is to inform that all the following committee members and students are nominated as member of students Grievance and Redressal Committee.

### Students Grievance and Redressal Committee members:

| S. No | Committee Designation   | Name                   | Designation         |
|-------|-------------------------|------------------------|---------------------|
| 1.    | Chair Person            | DR. P. Perumal         | Principal           |
| 2.    | Internal Member         | DR. P.Mohanraj         | Professor           |
| 3.    | Internal Member         | DR. S. Selvaraj        | Professor           |
| 4.    | Internal Member         | DR. K.K. SenthilKumar  | Associate Professor |
| 5.    | Internal Member         | Mr. S. Kannan          | Associate Professor |
| 6.    | Internal Member         | DR. (Mrs). J. Priya    | Associate Professor |
| 7.    | Internal Member         | DR. (Mrs). K. Abhenaya | Associate Professor |
| 8.    | Internal Member         | Mr. G. M. Sivakumar    | Associate Professor |
| 9.    | Internal Member         | Mrs. K. Ammudhavali    | Assistant Professor |
| 10.   | Internal Member         | Ms. M. Revathi         | Assistant Professor |
| 11.   | Internal Member         | Mr. K. Gobinah         | Assistant Professor |
| 12.   | Internal Member         | Mr. C. Govindaraj      | Assistant Professor |
| 13.   | Internal Member         | Dr. S. Yogakrishnan    | Assistant Professor |
| 14.   | Students Representative | Kaviarasan. R          | III Pharm D         |
| 15.   | Students Representative | Kokila. M              | IV B. Pharm         |



Principal  
JKK Munirajah Institute of Health Sciences  
College of Pharmacy, T.N. Palayam,  
Gobi (Tk), Erode (Dt) - 638 506

Principal  
JKK Munirajah Institute of Health Sciences  
College of Pharmacy, T.N. Palayam,  
Gobi (Tk), Erode (Dt) - 638 506



# THE TAMIL NADU Dr. M.G.R. MEDICAL UNIVERSITY

No.69, ANNA SALAI, GUINDY, CHENNAI - 600 032.

Website : www.tnmgrmu.ac.in

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E-mail : mail@tnmgrmu.ac.in

Fax : 91-44-22353698

Dr. PARAMESWARI SRIJAYANTH, M.B.B.S.,M.SC.,(EPID),  
REGISTRAR(FAC).

Ref: No. UCO(1)/76368/2018

Dated:24.4.2019.

To

Dean/ Principal Of all the Affiliated Colleges

Respected Sir/Madam,

**Sub:** The Tamil Nadu Dr.M.G.R. Medical University, Chennai -32 –  
Establishment of Grievance Redressal Mechanism and  
Students Grievance Portal – Requested to exhibit a notice  
board at Dean/ Principal of your Institution - Regarding.

**Ref:** .F.No.1-1/2018(PG) dated 1-04-2019 received from UGC,  
New Delhi.

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I am directed to enclose herewith a copy of letter No.F.No.1-1/2018(PG) dated 1st April 2019 along with its enclosures, received from the Under Secretary, University Grants Commission, New Delhi on the above subject for taking further necessary action.

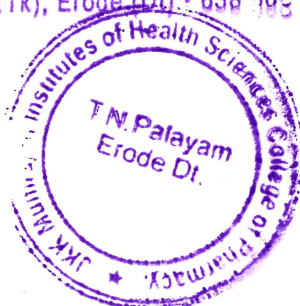
A Compliance report on the above reference may please be supplied to this University by 10.05.2019 positively, so that the concerned be informed accordingly.

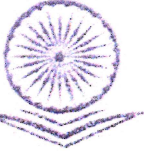
Encl: as above

M. Srinivasan  
25/4/19  
for REGISTRAR(FAC)

Principal

JKK Muntrajah Institute of Health Sciences  
College of Pharmacy, T.N.Palayam,  
Gobi (Tk), Erode (Dt) - 638 506





ज्ञान-विद्यान विमुक्तये

प्रो. रजनीश जैन  
सचिव

Prof. Rajnish Jain  
Secretary



15- -40-  
विश्वविद्यालय अनुदान आयोग  
University Grants Commission  
(मानव संसाधन विकास मंत्रालय, भारत सरकार)  
(Ministry of Human Resource Development, Govt. of India)

बहादुरशाह ज़फ़र मार्ग, नई दिल्ली-110002  
Bahadur Shah Zafar Marg, New Delhi-110002

Ph.: 011-23236288/23239337

Fax : 011-2323 8858

E-mail : secy.ugc@nic.in

D.O.No.F.1-1/2013(PG)

5<sup>th</sup> February, 2019

Respected Madam/Sir,

Kindly refer to earlier UGC communication D.O.No.F.2-1/2013(PG/Pt. File) dated 9<sup>th</sup> August, 2017 (copy enclosed), wherein, universities/HEIs were requested to have a 'notice board/flex board fixed near the office of the Vice-Chancellor/Director/Dean/Principal of the University/Institute/College to ensure publicity/awareness of the establishment of Grievance Redressal Mechanism and Students Grievance Portal. This would not only help in reducing the number of grievances being received by the MHRD on the CPGRAMS portal but would also cut down the delay in redressing the grievances of the students. However, there have been representations by the Appellants/Petitioners who are not satisfied with the response/time taken in disposing of the grievances. In this connection, both DARPG and Ministry of HRD have emphasized that all Educational Institutions be requested to take action on prominent display of information regarding grievance redressal mechanism.

It is, therefore, requested to kindly take the following necessary actions:

- a) Speed up the disposal of grievances and reduce the number of pending grievances.
- b) Fix up Notice Boards at prominent places giving following details for the convenience of students and their parents/guardians:
  1. Name of the Vice-Chancellor/Director/Registrar/Principal
  2. Name of the Nodal Person with phone number & e-mail address
  3. Details of online grievance portals
- c) The colleges affiliated to your university, if any, may also be asked to take above mentioned necessary action immediately.

Further, it is requested to upload a compliance report at University Activity Monitoring Portal (<https://www.ugc.ac.in/uamp>) within a week by providing photographs of such Notice Boards installed/fixed by the Institution. This may please be treated as Urgent.

With kind regards,

*(Handwritten signature)*

Principal

JKK Munirajah Institute of Health Science,  
College of Pharmacy, T.N.Palayam,  
Gobi (Tk), Erode (Dt) - 638 506

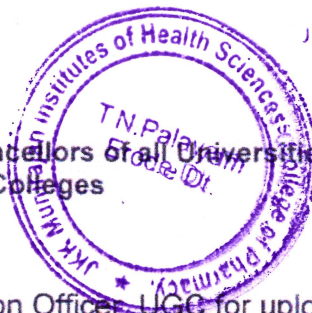
Yours sincerely,

*(Handwritten signature)*  
(Rajnish Jain)

To  
The Vice Chancellors of all Universities,  
Principals of Colleges

Copy to:

The Publication Officer, UGC for uploading on UGC Website.





प्रो. (डॉ.) जसपाल एस. सन्धु  
सचिव

Prof. Dr. Jaspal S. Sandhu  
MBBS, MD (Ortho), DPM, FAIS, FASM, FAFSM, FFIMS, FAMS  
Secretary



विश्वविद्यालय अनुदान आयोग  
University Grants Commission

(मानव संसाधन विकास मंत्रालय, भारत सरकार)  
(Ministry of Human Resource Development, Govt. of India)

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-9/8/2017

D.O.No.F.2-1/2013 (PG/Pt. File)

8<sup>th</sup> August, 2017

Dear Sir/Madam,

This has reference to UGC's letters No 1-2/2012(website) dated 14<sup>th</sup> July, 2014 and 3<sup>rd</sup> September, 2014 regarding Online Students' Grievance Redressal Portal

The Ministry of Human Resource Development, Government of India vide its letter No. 9-24/2017-U II dated 3<sup>rd</sup> June, 2017 has desired UGC to issue a necessary advisory to all higher educational institutions (HEIs) for having a **notice board/flex board fixed near the office of the Vice-Chancellor/Director/Dean/Principal of the University/Institute/College to ensure publicity/awareness of the establishment of Grievance Redressal Mechanism and Students Grievances Portal.** This would reduce the load on the PG portal of DARPG and also ensure effective redressal of the grievances.

Accordingly, keeping in view the importance of the issue, I seek your personal indulgence in the matter and request you to **kindly exhibit a notice board giving details of the PG Portal of UGC (<http://www.ugc.ac.in/grievance/>) in your esteemed University and also ensure the same in your affiliated colleges.**

The Nodal Officer, the person in-charge of the Grievance Redressal Cell of your University will monitor and respond to students' grievances lodged on the portal. The Nodal Officers in addition to handling grievances of respective University will also be responsible for handling grievances of colleges affiliated to their university and report the action taken on the portal.

This may please be treated as **urgent**

With warm regards,

Yours sincerely,

(Jaspal S. Sandhu)

  
Principal

JKK Munirajah Institute of Health Sciences  
College of Pharmacy, T.N.Palayam,  
Gobi (Tk), Erode (Dt) - 638 506

The Vice-Chancellor of all the Universities.

Copy to:

The Publication Officer, UGC, New Delhi for uploading on UGC website.

  
(Jaspal S. Sandhu)

